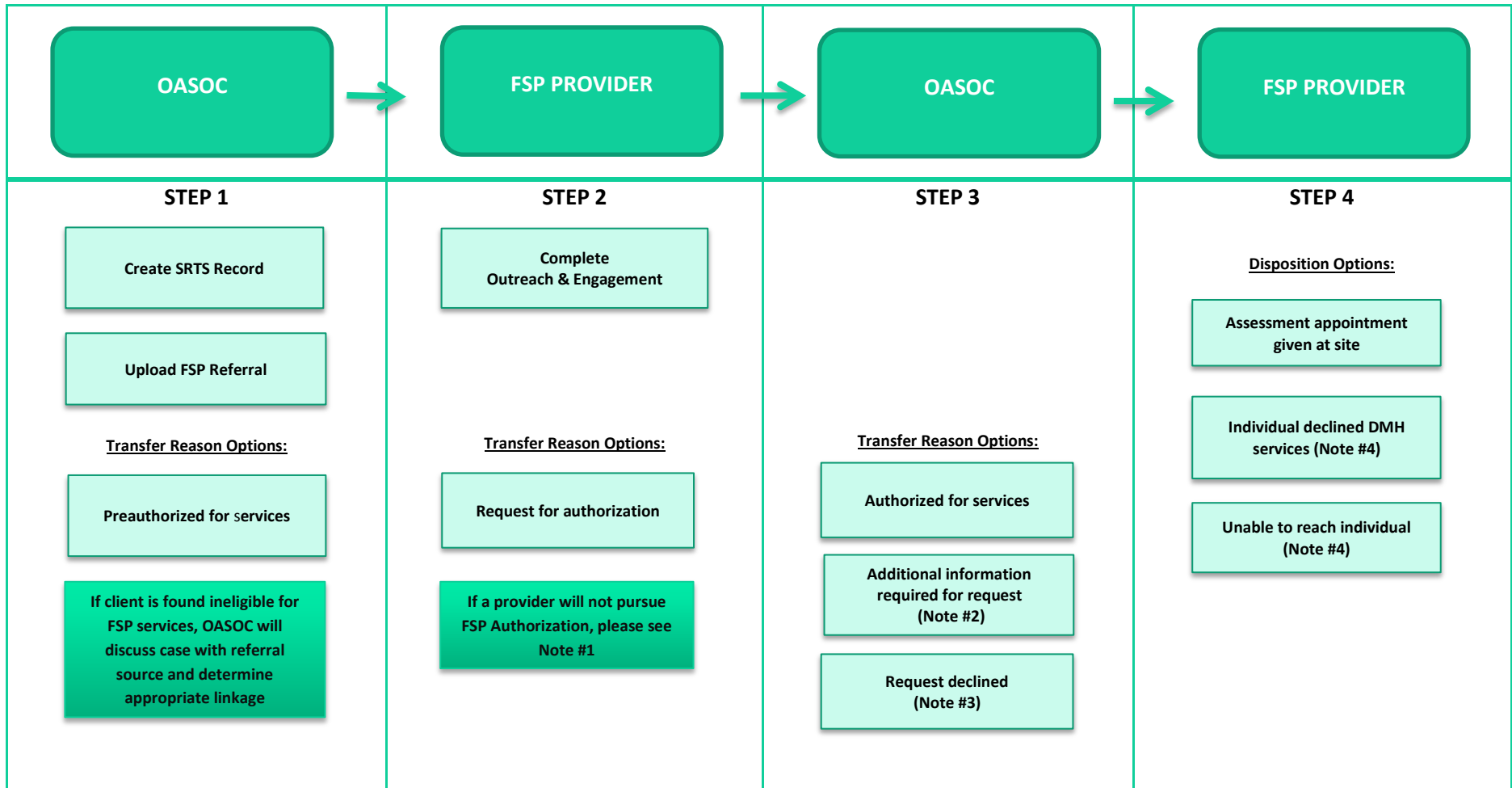


**COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH  
SERVICE REQUEST TRACKING SYSTEM (SRTS)**

**OLDER ADULT SYSTEMS OF CARE (OASOC) FULL SERVICE PARTNERSHIP (FSP) SRTS WORKFLOW  
AUTHORIZATION – REFERRAL BEGINNING WITH OASOC**



**Note #1:** Providers not pursuing FSP authorization must discuss the case with the OASOC to determine whether a disposition should be entered (i.e. close the record) or transfer the record back to the Older Adult Impact Unit or another agency to ensure linkage.

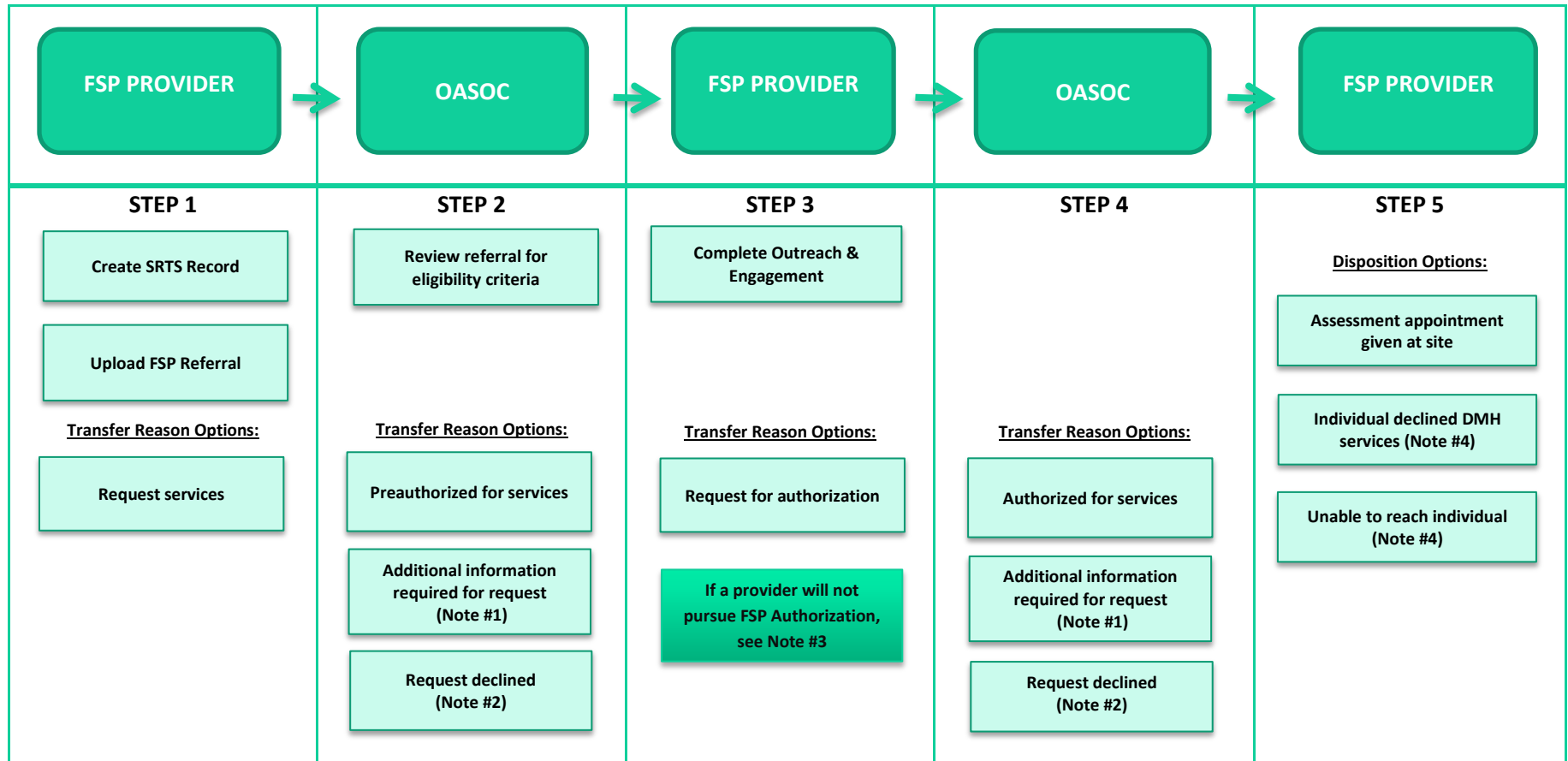
**Note #2:** If OASOC needs additional information to determine approval for FSP, they will transfer the record back to the FSP provider with the transfer reason of “Additional information required for request.”

**Note #3:** If a request for authorization is declined, discuss the case with OASOC and ensure linkage is made with a more appropriate provider.

**Note #4:** If the FSP provider selects anything other than “Assessment appointment given at site” as a disposition, they must notify OASOC and consider Inactive Status.

**COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH  
SERVICE REQUEST TRACKING SYSTEM (SRTS)**

**OLDER ADULT SYSTEMS OF CARE (OASOC) FULL SERVICE PARTNERSHIP (FSP) SRTS WORKFLOW  
AUTHORIZATION – REFERRAL BEGINNING WITH PROVIDER**



**Note #1:** If OASOC needs additional information to determine approval for FSP, they will transfer the record back to the FSP provider with the transfer reason of “Additional information required for request”.

**Note #2:** If a request is declined, OASOC will discuss the case with the requestor and ensure linkage is made with a more appropriate provider.

**Note #3:** Providers not pursuing FSP authorization must discuss the case with the OASOC to determine whether a disposition should be entered (i.e. close the record) or transfer the record back to the Older Adult Impact Unit or another agency to ensure linkage.

**Note #4:** If the FSP Provider selects anything other than “Assessment appointment given at site” as a disposition, they must notify OASOC and consider Inactive Status.